

## Update to Academic Catalog to satisfy DoD Compliance

### Veteran and Military Services (VA Facility Code: 11811904)

The UAMS Office of the University Registrar works with the Department of Veterans Affairs as well as other federal and state agencies to provide educational assistance to those who have served our country. The U.S. Department of Veterans Affairs provides basic programs for veterans and service members seeking assistance for education or training. All eligible persons wishing to apply for Veteran's Affairs educational benefits should contact the U.S. Department of Veteran Affairs at 1-888-442-4551. If you have questions regarding your VA benefits or how we can help you utilize them at UAMS, please contact the UAMS Veteran Services Office at 1-501-526-5600 or by email at [vaservices@uams.edu](mailto:vaservices@uams.edu) or come by our office in CHP Building 2, Suite 100.

Veterans and Military Benefits are certified on a per-semester basis. Students must complete the UAMS Veteran Affairs – Student Certification and Data Form before the beginning of each semester (Fall, Spring, and/or Summer). The UAMS Veteran Affairs – Student Certification and Data Form can be found on our website: <http://registrar.uams.edu/veteran-services/>. UAMS is required to notify the Department of Veteran Affairs of any of the below changes to prevent delays in receipt of benefits:

- Credit Level or Grading Option Change
- Change of Program
- Change in Enrollment
- Term of Graduation
- Academic Probation or Dismissal
- Leave of Absence

The Veteran and Active-Duty Non-Resident Tuition Waiver Program was established to provide in-state tuition benefits to Service Members, Spouses, and Dependents. Service Members who present documentation of their service, in any of the branches of the armed forces and who are legal residents of other states are eligible to apply for out-of-state tuition waiver. The applicant must submit a completed Veteran and Active-Duty Non-Resident Tuition Waiver Application to the Office of the University Registrar. This waiver is applied in the student's information system as a "residency exception".

UAMS will adopt the following additional provisions for any students using VA Military Educational Benefits in accordance with Title 38 US Code 3679(c), to include Post 9/11 (Ch. 33) or Veterans Readiness and Employment (Ch. 31) benefits. While payment to the institution is pending from the VA, UAMS will not:

- Prevent the student's enrollment.
- Assess a late penalty fee to the student.
- Require the student to secure alternative or additional funding; or
- Deny the student access to any resources (access to classes, libraries, or other institutional facilities) available to other students who have satisfied their tuition and fee bills to the institution.

However, to qualify for this provision, such students may be required to:

- Produce the VA Certification of Eligibility (COE) by the first day of class.
- Provide a written request to be certified; and

- Provide additional information needed to properly certify the enrollment as described in other institutional policies.

UAMS' Assistant University Registrar for Veteran Services (SCO) provides outreach to the (ESO) Education Service Officer, academic units, including admissions officers and financial aid officers, with the purpose of ensuring campus-wide awareness of available services for Service members. All members of UAMS recruitment, admissions, student records, financial aid and Bursar teams are instructed to appropriately refer Service members to the Assistant University Registrar for Veteran Services for guidance and counseling related to Military educational benefits such as, TA (Tuition Assistance), NGTW (National Guard Tuition Waiver) or VA Chapters (30, 31, 35 33 and 1606).

When Service members are identified prior to enrollment, targeted communications are provided, identifying appropriate campus contacts for Service member-specific resources and staff support. Service members are directed to the UAMS Veteran Services website: <https://registrar.uams.edu/veteran-services/>. Also, according to the Recruiting, Admissions, and Enrollment policy: 4.1.3